

R09

Code No:11

**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD
MBA-I Semester Supplementary Examinations July 2010
MANAGEMENT AND ORGANIZATIONAL BEHAVIOR**

Time: 3hours

Max.Marks:60

**Answer any Five questions
All questions carry equal Marks**

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1. "Managers are known by the work they do and the function they perform". Critically evaluate the statement?
2. Make a distinction between formal and informal groups. What are the advantages of informal groups?
3. What are the types of power? Explain need and importance of empowerment in service sector with suitable example?
4. What is perceptual process? Explain the managerial implications of perception?
5. Define leadership? Discuss in detail about effective women and corporate leadership in INDIA?
6. Write down the major components of Job Design? Explain how an effective job design will achieve the goal setting of high performance?
7. List out the types of communication? How the communication skill will be useful to manage the conflicts in the organization?
8. Write down the basic control process and list out the major control techniques?
